Locàíte

Peace of Mind

Quick Start

Welcome

Thank you for introducing Locaite to your family. You've made an outstanding choice.

Our UK based team are here to help you at every stage of your journey with Locaite. If you need us, just click Help in the Locaite app or visit our website at www.locaite.me

Download The App

Visit www.locaite.me/app, search for Locaite in your app store, or simply scan the QR code shown on your **Activation code** card. When opening for the first time, "Allow notifications".

Ready in 3 easy steps

1) Register in the app
2) Enter your Activation code
3) Subscribe to the Locaite SIM plan*

*1 month plan, cancel anytime from within the app.

Thank you, from everyone at the Locaite team.

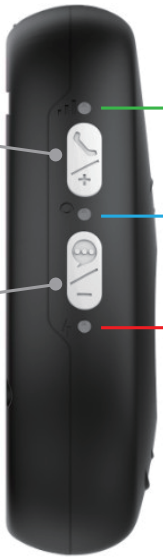
Getting to know Locaite

– Front –

SOS button

You can select how the SOS button operates in the app. Choose either 'double click' or 'press and hold'.

– Side –



Direct call
Press and hold
to call contact 2

Voice prompts
Double click
to turn on or off

Locaite app

GPS location

Charging base

LED meanings

The coloured LEDs will flash twice when the device is operating correctly. The flashing changes when signals or battery become low. Click Help in the app to learn more.

– Back –

Charging base

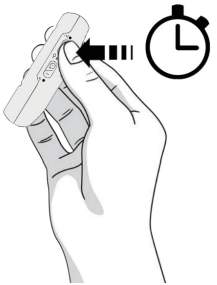
– Front –

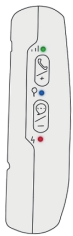
You can use the buttons on the charging base to initiate calls when the charging base is connected (dark blue light) with your device.

– Back –

Hold down both the Direct call and Voice prompts buttons for 3 seconds to switch the charging base lights on or off.

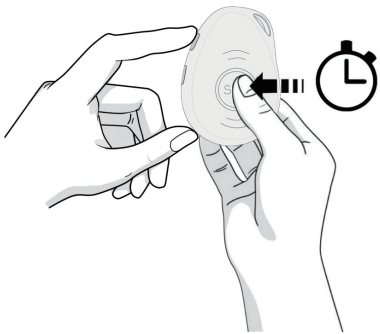
Switching on and off





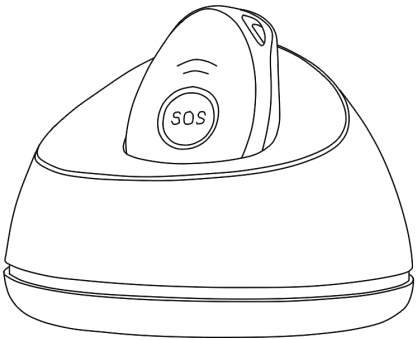
(All the LEDs will flash rapidly)

To turn ON, press and hold the Direct call button for one second until it vibrates . Charging will also turn it on, unless the battery is exhausted.



To turn OFF, press and hold both the SOS button and Direct call button at the same time until it vibrates and the LEDs switch off.

Charging The Battery



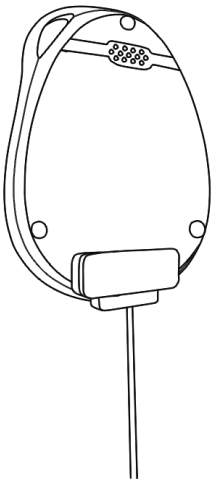
Please fully charge the battery for 3 to 4 hours at a time.

Connect the USB cable on the bottom of the charging base to the AC adaptor and plug in.

Place the device in the charging cradle to charge. If you have voice prompts switched on, you'll hear spoken confirmation.

The charging base also contains a back-up battery, which will be able to charge the device for a short time in the event of a power failure.

If required, you can charge your device using the white magnetic USB cable supplied.

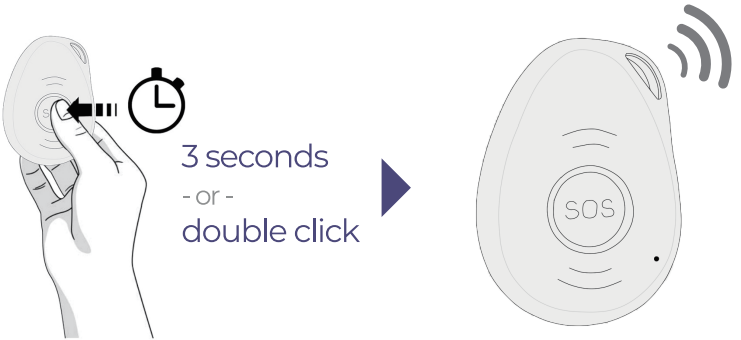


Position the magnetic USB cable close to the charging contacts as shown and it will snap in to place.

If you have voice prompts switched on, you'll hear spoken confirmation the device is charging.

The red LED will show a single flash when charging and remain on when fully charged.

SOS Alarm



Pressing the SOS button notifies all app users and calls emergency contacts stored in the app.

Each emergency contact is telephoned in turn, until one answers.

If a call is not answered within 20 seconds, it will pause for 10 seconds, then try the next contact.

This calling sequence will be repeated 3 times.

To stop the calling sequence, a contact must press “1” on their phone during their call, or the wearer can click the SOS button between calls.

Notes on Voicemail

We advise emergency contacts to switch off any voicemail facility on their phones to prevent delay in reaching help. However, the following safe-guards are used if a voicemail is reached:

1) The wearer can end the current call by clicking the SOS button and the calling sequence will continue.

2) Outgoing emergency calls will automatically end after 3 minutes, allowing the calling sequence to continue if the voicemail does not automatically disconnect.

An emergency contact can telephone back to the device if they are disconnected. Remember that the device may be already calling the next contact unless the calling sequence has been stopped.

During any call, the speaker volume can be increased by clicking the Direct call button (+) and decreased by clicking the Voice prompts button (-).

Fall Alarm

Detecting a fall notifies all app users and calls emergency contacts stored in the app.

Note: some daily activities like sports or even sitting down abruptly can trigger the fall alarm.

The wearer has a short time to cancel a fall alarm by clicking the SOS button once. If the alarm is not cancelled emergency contacts will be telephoned.

IMPORTANT: It is possible that the device will not detect every real fall. We **strongly** advise the wearer to press the SOS button in any emergency situation, if they are able.

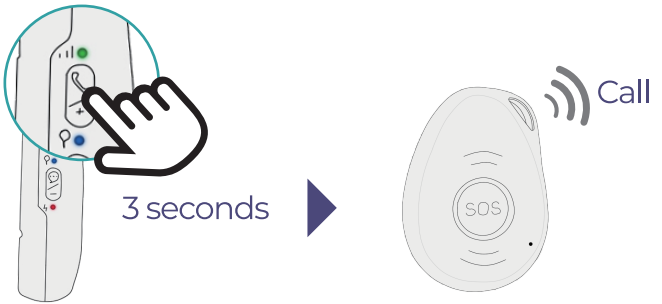
Additional Alarms

There are additional types of alarm available.

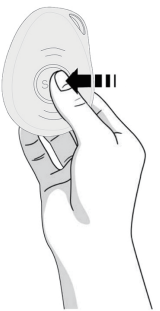
Please open the Locaite app and click Settings to see further details about Zone alarms, No motion alarms, Low battery alarms and other controls.

Direct Calls

To make a standard telephone call to contact number 2, press the Direct call button for 3 seconds. This will not notify app users or call other emergency contacts.



To end any call, click the SOS button.



Safety Precautions

Please follow these tips for best performance:

Do not expose the device to physical impact or damage.

Do not use or store the device in dusty places.

Do not put or use the unit in extremely hot or cold places.

Only clean the unit with a dry cloth.

Do not clean in chemicals or detergent.

Do not disassemble the unit.

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